



October 30, 2002

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FEDERAL COMMUNICATIONS COMMISSION
OFFICE OF THE SECRETARY

Ms. Marlene H. Dortch
Secretary
Federal Communications Commission
445 Twelfth Street
Room TW-A325
Washington, D.C.

Re: CC Docket No. 88-2, Phase I; Installation and Maintenance Non-Discrimination Reports

Dear Ms. Dortch:

Pursuant to the Bell Operating Company (BOC) Open Network Architecture (ONA) Amendment Order¹, and BOC ONA Reconsideration Order² in CC Docket No. 88-2, Phase I, attached are an original and two (2) copies of the installation and maintenance non-discrimination reports for Southwestern Bell Telephone Company third calendar quarter of 2002.

Should you have any questions regarding this data, please call me at (202) 326-8842.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Linnea M. Fox".

Attachments

In the Matter of Filing and review of Open Network Architecture Plans, Memorandum Opinion and Order, 5 FCC Rcd 3103 (1990).

In the Matter of Filing and Review of Open Network Architecture Plans, Memorandum Opinion and Order on Reconsideration, 5 FCC Rcd 3084 (1990)

No. of
List ABC

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ONA
SOUTHWESTERN BELL TELEPHONE
PROVISIONING
3RD QTR, 2002
SPECIAL SERVICES
AFFILIATED

PAGE 1 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	141	43.23	5	3.55
CENTREX	138	6.10	39	28.26
WATS	0	.00	0	.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	1394	18.17	17	1.22
FOREIGN EXCHANGE	70	85.91	0	.00
COIN	873	7.69	115	11.41
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	56	.86	2	3.57
DID (LINE)	1	1.00	0	.00
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	0	.00
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	0	.00
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	0	.00
VOICE SWITCHED LINE	19	3.47	10	52.63
VOICE SWITCHED TRUNK	0	.00	0	.00
VOICE AND TONE	0	.00	0	.00
DATA LOW SPEED	0	.00	0	.00
BASIC DATA/VOICE	9	1.22	4	44.44
PSNA-VOICE/DATA TIE TRUNK	0	.00	0	.00
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	0	.00	0	.00
DATA EXTENSION-VOICE GRADE	3	1.00	1	33.33
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

1. The Average Interval is calculated from application date to completion date.
2. Due Date Missed includes only Company misses.

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PROVISIONING
3RD QTR, 2002
SPECIAL SERVICES
AFFILIATED

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	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
		-----	-----	-----
DEDICATED PROGRAM AUDIO				
PRC RAM AUDIO 0-3500HZ	0	.00	0	.00
PROGRAM AUDIO 100-5000HZ	0	.00	0	.00
PROGRAM AUDIO 50 -8000HZ	ti	.00	ti	.00
PROGRAM AUDIO 50 -15000HZ	ti	.00	0	.00
DEDICATED VIDEO				
TV CHANNEL 15KHZ	ti	.00	0	.00
TV CHANNEL 5KHZ	ti	.00	ti	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	ti	.00	0	.00
DIGITAL DATA 2.4KBS	ti	.00	ti	.00
DIGITAL DATA 4.8KBS	0	.00	ti	.00
DIGITAL DATA 9.6KBS	0	.00	0	.00
DIGITAL DATA 19.2KBS	0			
DIGITAL DATA 56KBS	0			
DIGITAL DATA 64 CCC KBS	41	6.27	3	7.32
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	36	1.11	0	.00
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	ti	.00
44.736 MBS	50	6.18	1	2.00
GT 45 MBS	0	.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	ti	.00

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SOUTHWESTERN BELL TELEPHONE
PROVISIONING
3RD QTR, 2002
SPECIAL SERVICES
NON-AFFILIATED

PAGE 1 OF 2

	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	220	7.17	21	9.55
PBX	3896	120.61	285	7.32
CENTREX	7007	37.37	618	8.82
WATS	2	1.00	1	50.00
MOBILE	0	.00	0	.00
FEATURE GROUP A	274	6.70	12	4.38
FOREIGN EXCHANGE	213	20.90	43	20.19
COIN	906	9.26	67	3.97
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	24	78.38	0	.00
FEATURE GROUP D	1106	1,376.05	49	4.43
DID (TRUNK)	468	147.92	60	12.82
DID (LINE)	85	52.69	10	11.76
PACKET SWITCHED SERVICES (X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	0	.00
DEDICATED METALLIC				
PROTECTION ALARM	118	7.08	7	5.93
PROTECTION RELAYING		1.00	0	.00
CONTROL CIRCUIT	68	2.49	2	2.94
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	0	.00
TELEGRAPH GRADE 150BPS	0	.00	0	.00
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	179	7.75	26	14.53
VOICE SWITCHED LINE	260	12.70	6	2.31
VOICE SWITCHED TRUNK	21	2.71	4	19.05
VOICE AND TONE	1	1.00	1	100.00
DATA LOW SPEED	82	5.54		1.22
BASIC DATA/VOICE	1174	26.96	81	6.90
PSNA-VOICE/DATA TIE TRUNK	84	5.31	0	.00
SSN ACCESS-VOICE/DATA	0	.00	0	.00
SSN INTERMACHINE-VOICE/DATA	435	3.16	6	1.38
DATA EXTENSION-VOICE GRADE	74	5.55	1	1.35
PROTECTION RELAY-VOICE GRADE	0	.00	0	.00
TELEPHOTO AND FACSIMILE	0	.00	0	.00

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SOUTHWESTERN BELL TELEPHONE
PROVISIONING
3RD QTR, 2002
SPECIAL SERVICES
NON-AFFILIATED

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	TOTAL ORDERS	1 AVERAGE INTERVAL	2 DUE DATE MISSED	2 % MISSED
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	6	1.33	1	16.67
PROGRAM AUDIO 100-5000HZ	6	1.83	0	.00
PROGRAM AUDIO 50 -8000HZ	25	2.96	2	8.00
PROGRAM AUDIO 50 -15000HZ	9	2.44	1	11.11
DEDICATED VIDEO				
TV CHANNEL 15KHZ	54	.00	0	.00
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	5	4.00	0	.00
DIGITAL DATA 2.4KBS	120	2.69	8	6.67
DIGITAL DATA 4.8KBS	6	18.17	0	.00
DIGITAL DATA 9.6KBS	108	16.17	9	8.33
DIGITAL DATA 19.2KBS		28.00	0	.00
DIGITAL DATA 56KBS	3498	6.92	108	3.09
DIGITAL DATA 64 CCC KBS	2197	4.87	101	4.60
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	26053	74.82	1235	4.74
3.152 MBS	0	.00	0	.00
6.312 MBS	0	.00	0	.00
44.736 MBS	704	27.80	10	1.42
GT 45 MBS	0	.00	0	.00
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	1	1.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00

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ONA
SOUTHWESTERN BELL TELEPHONE
MAINTENANCE
3RD QTR, 2002
SPECIAL SERVICES

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	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	-----	-----	-----	-----
	TROUBLES	HOURS	TROUBLES	HOURS
CIRCUIT SWITCHED LINE				
BUSINESS LINE NON	0	.00	0	.00
BUSINESS LINE DES	0	.00	0	.00
PBX	7	1.13	3713	6.28
CENTREX	0	.00	6984	2.99
WATS	0	.00	8	8.32
MOBILE	0	.00	0	.00
FEATURE GROUP A	0	.00	28	4.83
FOREIGN EXCHANGE	59	2.85	376	7.02
COIN	3980	23.87	791	18.13
CIRCUIT SWITCHED TRUNK				
FEATURE GROUP B	0	.00	0	.00
FEATURE GROUP D	0	.00	0	.00
DID (TRUNK)	1	24.15	1320	7.09
DID (LINE)	1	.67	214	7.58
PACKET SWITCHED SERVICES				
1X.25 AND X.75)				
PACKET DDD ACCESS	0	.00	0	.00
PACKET SYNCHRONOUS ACCESS	0	.00	0	.00
PACKET ASYNCHRONOUS	0	.00	17	6.04
DEDICATED METALLIC				
PROTECTION ALARM	0	.00	94	5.03
PROTECTION RELAYING	0	.00	0	.00
CONTROL CIRCUIT	0	.00	49	7.37
DEDICATED TELEGRAPH TRUNK				
TELEGRAPH GRADE 75BPS	0	.00	4	6.15
TELEGRAPH GRADE 150BPS	0	.00	11	4.75
DEDICATED VOICE GRADE VOICE				
NON-SWITCHED LINE	0	.00	368	7.11
VOICE SWITCHED LINE	4	6.68	213	8.45
VOICE SWITCHED TRUNK	0	.00	92	6.73
VOICE AND TONE	0	.00	5	4.05
DATA LOW SPEED	0	.00	619	3.66
BASIC DATA/VOICE	45	2.79	2157	3.97
PSNA-VOICE/DATA TIE TRUNK	0	.00	61	4.98
SSN ACCESS-VOICE/DATA	0	.00	5	5.13
SSN INTERMACHINE-VOICE/DATA			29	12.37
DATA EXTENSION-VOICE GRADE			1456	3.54
PROTECTION RELAY-VOICE GRADE	0	.00	125	5.40
TELEPHOTO AND FACSIMILE	0	.00	14	3.72

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	AFFILIATED		NON-AFFILIATED	
	TOTAL	AVERAGE	TOTAL	AVERAGE
	TROUBLES	HOURS	TROUBLES	HOURS
	-----	-----	-----	-----
DEDICATED PROGRAM AUDIO				
PROGRAM AUDIO 200-3500HZ	0	.00	11	4.44
PROGRAM AUDIO 100-5000HZ	0	.00	7	8.73
PROGRAM AUDIO 50 -8000HZ	0	.00	40	6.14
PROGRAM AUDIO 50 -15000HZ	0	.00	28	3.26
DEDICATED VIDEO				
TV CHANNEL 15KHZ	0	.00	3	5.42
TV CHANNEL 5KHZ	0	.00	0	.00
DEDICATED DIGITAL				
DIGITAL VOICE CIRCUIT	0	.00	68	7.39
DIGITAL DATA 2.4KBS	0	.00	805	5.75
DIGITAL DATA 4.8KBS	0	.00	66	4.28
DIGITAL DATA 9.6KBS	0	.00	525	3.32
DIGITAL DATA 19.2KBS	0	.01	2	3.19
DIGITAL DATA 56KBS	0	.00	4045	2.46
DIGITAL DATA 64 CCC KBS	0	.00	840	2.34
DEDICATED HIGH CAPACITY DIGITAL				
1.544 MBS	0	.00	9201	2.68
3.152 MBS	0	.00	1840	2.63
6.312 MBS	0	.00	19	1.47
44.736 MBS	0	.00	490	1.83
GT 45 MBS	0	.00	2	14.54
DEDICATED ALERT TRANSPORT	0	.00	0	.00
DEDICATED DERIVED CHANNEL	0	.00	0	.00
DEDICATED NETWORK ACCESS LINK	0	.00	0	.00